

JD.com Releases Corporate Social Responsibility Report; Highlights Sustainability, Innovation and Empowerment

BEIJING, Jan. 21, 2019 (GLOBE NEWSWIRE) -- JD.com, Inc., "China's leading technology driven e-commerce company and retail infrastructure service provider", online or offline, has issued a new corporate social responsibility report, highlighting its commitment to global sustainability and dedication to giving back to the community.

The CSR report outlines <u>JD's accomplishments</u> since 2013, underscoring the importance of sustainability, innovation and empowerment to company operations. The report also demonstrates how every part of the company's footprint – from the creation of a product, to its packaging, sale, and delivery – is engineered to have a positive, sustainable and far-reaching impact on the global community and environment.

Projects such as the <u>Green Stream Initiative and Recycling Program</u> have reduced waste and emissions, as well as promoted sustainable consumption concepts to consumers to adopt in their daily lives. Additionally, JD's unique "giving platform" leverages the company's advanced technology and self-built inventory and logistics networks to provide a secure way to link consumers with organizations in need of supplies, speeding delivery of donated goods to their intended recipients and making them trackable at every point. Projects such as these enable JD to engage its stakeholders, including suppliers and customers, to increase transparency and efficiency in philanthropy in China and beyond.

"As China's largest retailer, we recognize that our influence extends far beyond our network of more than 300 million active customers," said Richard Liu. JD.com founder and CEO.

"We have a responsibility to conduct our business in a manner that will have a positive influence. That is why we will continue to share our know-how and resources, continuously seeking innovative ways to improve society where our employees, customers, and partners live and work."

Highlights from JD.com's CSR report:

- 2.4 million donations collected for 600+ charity programs via the JD Giving Platform.
- 5,000+ new energy vehicles have replaced conventional fuel fleet vehicles.
- 1 million+ items of clothing and 400,000+ toys collected and reused or donated to people in need by recycling program.
- 250 million meters of packaging tape saved via innovative initiative.
- 3 million+ products sourced from rural areas on JD.com benefitting 90% of China's poorest counties.

Additionally, the CSR report demonstrates how JD.com has taken cues from the <u>United Nations' Sustainable Development Goals</u> (SDGs), which focuses on 17 areas including poverty alleviation, clean energy and responsible consumption.

"Conducting this CSR report under the framework of SDGs for the first time, JD is showing how this framework provides an excellent way for organizations to measure their impacts on sustainable development for all," said Agi Veres, Country Director, UNDP China.

Aided by its innovative technology and unparalleled infrastructure, JD has actively launched and supported <u>many charity programs</u> for social innovation, environmental protection, disaster relief, poverty alleviation, education and aiding the disadvantaged – detailed in the report.

JD is striving to create sustainable platforms using technological advances and supply chain improvements that impact hundreds of millions of people in China and throughout the world, with hopes that it's sustainable and social responsibility actions can serve as blueprints for other e-commerce enterprises and retailers to follow.

To learn more about JD's CSR efforts, read the full report here.

About JD.com

JD.com is China's leading technology-driven e-commerce company. Its cutting-edge retail infrastructure enables consumers to buy whatever they want, whenever and wherever they want it. The company has opened its technology and infrastructure to partners, brands and other sectors, as part of its Retail as a Service offering to help drive productivity and innovation across a range of industries. JD.com is the largest retailer in China, a member of the NASDAQ-100 and a Fortune Global 500 company.

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